

# Our neighbourhood promise

We'll work with you, and our partner agencies to help make our communities nice places to live. Together we will look to resolve any issues we see, or you have reported to us.

- Where we have a responsibility, we'll complete ground maintenance work, such as cutting the communal grass. We'll also carry out maintenance where and when required, and always in line with best practice.
- You can also help by keeping your gardens clean and tidy, making sure shared areas are clear of obstructions and fire hazards and letting us know about any issues such as abandoned cars or graffiti.
- To find out more, read our estate management policy, which you can find here: **[Aster's Estate Management Policy](#)**.

