

# Our Independent Living service promise

We will offer a range of housing options to help you live as independently as possible, whether that's in your own home or in one of our independent living schemes.

- Our service has been developed to empower our older customers or individuals with additional needs and offers extra security, a 24-hour emergency alarm call system and access to our local specialised Independent Living teams.
- We work with our partners in health and social care and in the community to make sure you receive the best care and advice by signposting to the relevant agencies to support you on your journey.
- We'll also point you in the right direction to apply for any grants or tailored adaptations you may be eligible for.

If you choose to use our technology enabled care services to help you to remain independent in your own home, we'll make it as easy as possible to access these services by providing you with a single number to call.

To find out more, read our independent living policy which you can find here: **Aster's Independent Living Policy**.

