

Our homeowner service promise

Buying your home is an exciting time, so once you've moved into your new property, we want to make it as easy as possible for you to contact us, should you need to.

- We'll let you know what your legal and financial responsibilities are as well as make sure you understand what we'll take care of for you. For example, if you're buying a flat in one of our residential blocks, this could include things like buildings insurance.
- We'll publish information on our website, and we'll keep you up to date with any changes that affect you.
- To help keep you safe it's important you allow us access into your home to carry out routine safety inspections and report any damage or repairs needed in communal areas.
- To find out more, read our leaseholder policy which you can find here:
Aster's Leasehold Policy.
- Find out more about the shared ownership service here:
Aster Shared Ownership.

