

Our customer service promise

We want to make contacting us as easy as possible. So, whether you prefer to use the MyAster portal, contact us by email, fill in a web form, speak to us on the phone, write to us, or chat to us face-to-face you can.

- After an enquiry we'll respond to you within two working days, where we'll let you know what the next steps are.
- We'll provide an interpretation service and / or loop system should you need it.

Your information will be treated in confidence and the data we hold about you will be compliant with the latest General Data Protection Regulations.

