

Mutual Exchange

Property Condition Standard

ASTER
GROUP

Are you looking to mutual exchange?

If you are looking to mutual exchange from your Aster home we expect that the property that you are leaving is being left in an acceptable condition, to meet the conditions of your tenancy agreement.

As part of the process we will complete a property inspection and your home will need to meet our mutual exchange property standard to pass this inspection. If your home is not considered to be at an acceptable standard we will advise you what work you need to do before we will agree to the mutual exchange progressing to the next stage.

If we identify that you have caused damage, you'll not be allowed to move to another property until these issues have been resolved.

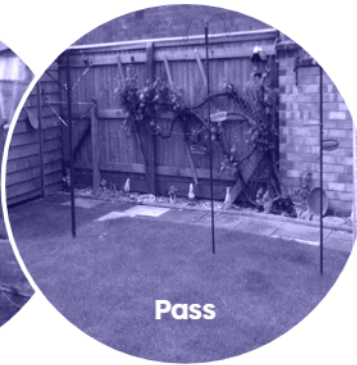
If you have a repair which needs carrying out, please report it to us straight away.

We may ask you to remove any non-standard fixtures and fittings and return the area to its original condition even if you have historically been granted permission for these changes.

We will not permit you to mutual exchange if you're not looking after your current home.

Gardens

Gardens must be well maintained and in good order.
They need to be safe and free from rubbish.



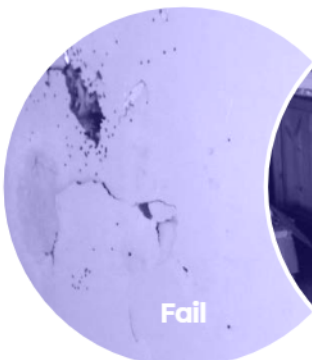
Kitchens

Your kitchen must be clean and in a good state of repair.
Fair wear and tear is acceptable.



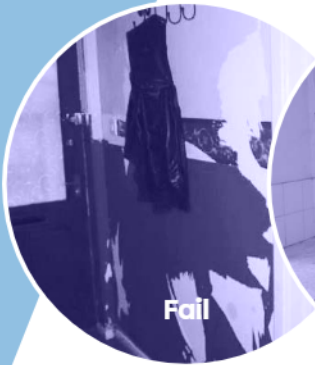
Doors, windows & woodwork

Door, windows and woodwork must be in good decorative order.
They need to be clean and damage free.



Walls

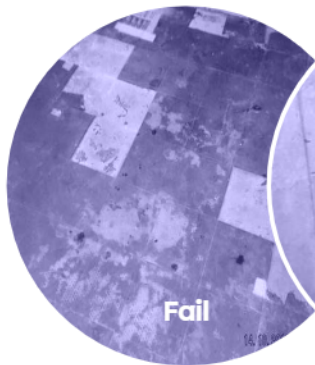
Walls and ceilings must be in good decorative order.
They must be damage free.



Floors

Floors must be damage free and clean.

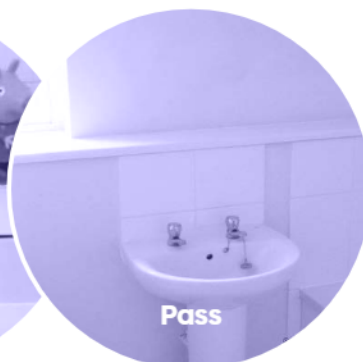
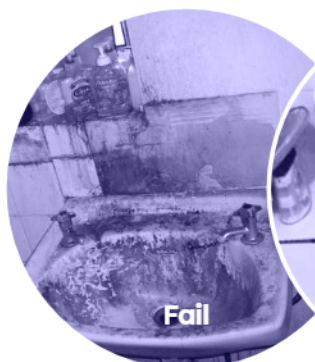
Carpets and other flooring must be removed unless the person you are swapping homes with is willing to sign a disclaimer to accept responsibility and ownership of these items.



Bathrooms

Your bathroom must be clean and in good repair.

They must be damage free.



Lofts, outhouses & garages

Loft spaces should be clear and not boarded out as they should not be used for storage of any items.

Outhouses and garages should be clean, in good repair and free from damage.

Sheds and greenhouses must be removed unless the person you are swapping homes with is willing to sign a disclaimer to accept responsibility and ownership of these items.



Fail



Possible fail

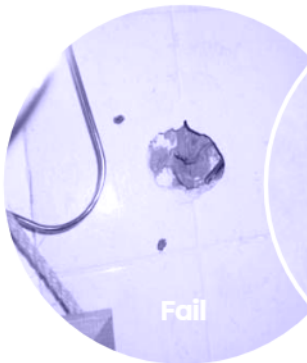


Pass

Electrics

All electrics should be in good order and undamaged.

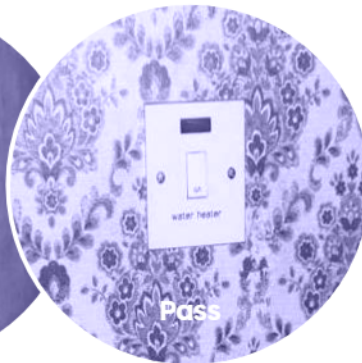
If you've changed any fittings, these must be returned to their original state.



Fail



Possible fail



Pass

You can find more information on ending your tenancy, moving to a new home and swapping your home on our website.