

How to reduce

moisture and prevent

condensation

Dry clothes outside or in a ventilated room i.e. Kitchen/Bathroom with the door closed.

Stop Kitchen/Bathroom steam escaping to other rooms during and for 30 minutes after use. Use extractor fans or open windows.

- Fill baths with cold water first, then add hot to reduce steam by up to 90%.
- Keep furniture away from external walls by 5-10 cm for better air flow.
- Ventilate your whole home daily for 10-15 minutes.
- Keep trickle vents open on windows.
- Use pan lids when cooking.

Ways to manage your home's heating

- Maintain a steady background temperature Ideally 18-21 degrees.
- Heat all rooms in use Avoid leaving some rooms unheated for long periods.
- Keep radiators clear Leave radiators clear of curtains and furniture.

Sometimes **mould** and **condensation** is caused by something more serious.

Let us know if you experience damp, mould or condensation by calling **Q 0333 400 8222** or via **MyAster**.

We will investigate, treat and provide support

to prevent issues from coming back.

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