The **lifecycle** of our **homes**

Environmental, Social and Governance (ESG) Report 2024

ASTER GROUP

5.9% less fuel used by Trades compared to pre-pandemic

78.1% of waste recycled

85% of homes rated EPC C or above

£659,000 in benefits accessed for customers

SHDF matched to create **£1.1m** retrofit programme for over **100** homes

Energy consumption at offices and yards **39.4%** lower than pre-pandemic

Board **Diversity** Programme

Strong robust business with **G1 / V1** rating

154 trained mental health champions

Office floor space reduced by **29%**

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3. Our Strength is our People

2. Maintaining our Homes

ESG recurring themes:

All homes on track to be rated EPC C by 2030

Customer voice Helping inform our decisions

Local workforce dedicated DLO

Energy efficient technologies trialled

Existing biodiversity is considered

Inclusive culture and Aster Offer improves customer experience

Social impact important to colleagues

Award-winning wellbeing programme

Restorative Practice approach

Giving back through the Aster Foundation and Enham Trust

Biodiversity net gain, EPC, SAP and green spaces considered

Community engagement

Responsibly sourced materials used where possible

When a home is no longer sustainable, in some cases we may **dispose** of the property. The money from this is **re-invested** into existing homes, or building new homes

2

1. Planning and Construction

1

Over **99.5%** of new homes EPC B

Average SAP score of new homes is **85.05**

10% renewable energy onsite

EV charging points