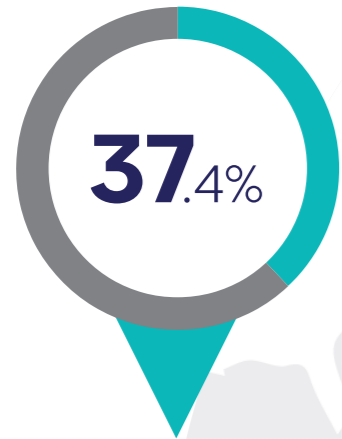


Sustainability Where are we?



Reduce the energy consumed at our offices and depots by 40% by 2023

We reduced our energy consumption by **37.4%** compared to the baseline year of 2019-20.



All operational waste (except asbestos) to be diverted from landfill and at least 95% to be recovered or recycled

During 2022-23 **99.86%** of the operational waste we produced (excluding asbestos) was **diverted from landfill**.



Reduce business-related travel in private vehicles by 50% by 2023

During 2022-23 we drove **40.9% fewer miles on business** than in the baseline year of 2019-20.



Reduce the fuel consumed by and carbon footprint of our operational fleet and equipment

7.9% less fuel was used to run our operational fleet and equipment compared to 2019-20, and the **carbon footprint** of our fleet and equipment **fuel reduced by 9.2%**.



Improve the energy efficiency of our housing and schemes. Aim to achieve EPC C by 2025 where viable

84.35% of our homes are rated at **EPC C or better**.



Reduce fuel poverty among our customers

During 2022-23 we assisted over **2,000 customers** who were struggling to pay their bills and **provided energy saving packs** to **30 customers**.

