

Dear

Water pipes in your area

Thank you for your continued patience whilst we look to resolve the issues identified with the pipe work at Gablehurst.

We are continuing work to resolve these issues. To make sure we consider all options, we've asked a second consultant to provide their professional opinion about what the best next steps to take are. It is important to make sure that we receive the best advice about how to programme and manage the works. We understand that this may cause a delay however we want to make sure that any works have a minimal impact on you.

We are in regular contact with the environmental health team to update them on our proposals and progress.

We are also engaging in conversations with Wessex Water regarding the management and maintenance of the main pipework, which sits outside of our responsibility.

We are working hard to find a solution as quickly as possible and would like to reiterate that the water has passed tests and is safe to drink, however we will continue with the weekly delivery of bottled water for you. If you have any feedback about this service please don't hesitate to let us know.

We will continue to provide information and updates as they become available.

Yours sincerely,