



Mould & Condensation

Helpful tips on how to reduce problems in your home caused by **mould** and **condensation**.

ASTER
GROUP

All properties can get **mould & condensation**

We're all able to reduce the amount of condensation in our homes by learning what it is, finding out what causes it and how we can reduce it.

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1. **Condensation is...**

There's always some moisture in the air, even if you can't see it.

Air is like a sponge; the warmer it is the more moisture it'll hold. As warm air cools it can't hold all the moisture it's carrying and will deposit it as tiny droplets of water. These droplets, known as condensation, are most noticeable on cold surfaces or in areas where there is little movement of air. Common places include:

- Bedroom windows first thing on a cold morning
- The bathroom mirror and walls after a shower
- Kitchen windows and walls during cooking, and
- On the inside of an external wall behind large pieces of furniture.

Condensation is a common issue and is easily controlled. It's created through our everyday activities at home from bathing to cooking and drying clothes. Even breathing adds some moisture to the air.



What causes **condensation**?

- Too much moisture being produced
- Not enough ventilation
- Cold surfaces, and
- Poorly heated rooms.

To help reduce and control condensation and mould in the long term you'll need to review all of these issues.

2. First steps against **condensation**

There are some simple things you should do straight away when you notice condensation. Dry your windows and windowsills every morning with a cloth. You'll also need to check and dry surfaces in the kitchen or bathroom as they may have become wet due to steam. Wring out the cloth rather than drying it on a radiator.

3. The effects of excessive **condensation**

If moisture has been present for a long time or condensation is excessive, mould may have begun to grow. If left untreated, mould will spread so it must be treated as soon as you see it. Mould can worsen existing respiratory problems, including asthma and bronchitis so it's important you do this.

4. First steps to removing **mould**

Take a photo of the mould before you begin treatment. It will help you monitor your progress with controlling the cause, and confirm what changes you've made that are working.

In cases where you've tried everything to control condensation but you still notice mould, it'll help Aster Group to confirm and resolve damp issues possibly caused by building defects.

To kill and remove mould, wipe down or spray walls and window frames with a fungicidal wash that carries a Health and Safety Executive (HSE) 'approval number'.

Make sure that you follow the instructions for its safe use. These fungicidal washes are often available at local supermarkets.

You'll need to have any clothes with mildew marks dry-cleaned, and shampoo any affected carpets. Do not try to remove mould by using a brush or vacuum cleaner.



5. Controlling mould & condensation

Reducing moisture at home

Reduce the potential for more condensation by producing less moisture.

The main culprits of moisture production at home are steam from cooking and bathing and washing and drying your laundry. You can reduce the amount of steam produced by:

- Cooking with pan lids on. Also, turn the heat down once the water has boiled and only use the minimum amount of water for cooking vegetables
- Reducing your shower time to five minutes and keeping the bathroom door shut
- Filling your bath with the cold water first then adding the hot - it will reduce the steam by 90%
- Hanging your washing outside to dry if at all possible, or hang it in the bathroom with the door closed and a window slightly open or extractor fan on
- Avoiding the use of bottled gas heaters; they produce about 1/2 pint of moisture every hour, and
- If you use a tumble drier, make sure it is vented to the outside or that it is of the new condensing type.



Ventilating your property

Reduce condensation by removing moist air from your home.

All properties will have some form of ventilation to help remove moist air and replace it with fresh air from outside. Ventilation is designed to keep your home fresh, healthy and comfortable. It's typically installed as:

- **Trickle vents**

These are installed to the inside of your window frames and must be left open where relevant, and

- **Extractor fans**

Usually the ventilation in your bathroom and kitchen will be provided by an extractor fan. Some turn on automatically when you switch the light on, others a separate switch. Special fans designed to monitor moisture levels in the air can run all the time to maintain the air quality. Extractor fans cost very little to run over a year; about £8.

You can also reduce the potential for condensation by 'cross-ventilating' your home for 30 minutes every day. You can do this by opening small windows on opposite sides of the house (or diagonally opposite if you live in a flat). You only need to open your windows to the first notch. It's advised to open interior room doors to allow drier air to circulate throughout your home. Be careful not to 'over-ventilate' your home when it is cold, as it'll cause the temperature inside to drop. Also make sure accessible windows will not cause a security problem and remember to close them when you go out.

Keeping warm

Condensation becomes less likely when your home is warm. The temperature of your home is affected by how you use your heating system and how well insulated the building is.

Heating one room to a high level and leaving other rooms cold creates and worsens condensation in the unheated rooms. It is better to have a medium level of heat throughout. If you don't have heating in every room, you could keep the doors of unheated rooms open to allow some heat into them.

You may also want to consider using supplementary heating on a low setting. We recommend you don't use bottled gas heaters as these create moisture. If you're out the house all day you might want to consider keeping the heating on low all day in cold weather to control persistent condensation.

Keep a check on your energy costs if you choose either of these heating methods. We've got some simple ways to save energy in your home on page 11. If you're worried about heating costs we've included some useful contact numbers for companies who can help.

Reducing mould growth

After initially treating the mould we advise you redecorate using a good-quality fungicidal paint. After initially treating the mould we advise you redecorate using a good-quality fungicidal paint, or if you're replacing or hanging wallpaper use a fungicidal resistant paste, to help prevent mould reoccurring. The effect of fungicidal or anti-mould paint is destroyed if covered with ordinary paint or wallpaper.



6. Further assistance

Sometimes condensation and mould is caused by something more serious such as water getting into the building through a structural fault or a leak.

For example, condensation doesn't leave a 'tide-mark' around its edges on walls and is only present in cold weather. Some examples are shown below on what this may look like.

If your problems with condensation and mould persist after following these guidelines you can contact Aster to discuss the problems you're experiencing and request a digital meter that measures the humidity in your home.



Ways to save energy at home

- Turn the thermostat down by 1°C. You will hardly notice a difference and it could save you money on your energy costs
- Wash clothes at 30°C
- Switch off electrical items at the plug when you have finished using them
- Only light rooms with people in
- Shut curtains at dusk during the winter to keep the heat in, and
- Boil only what you need when using the kettle making sure you cover the element.

Useful information

There may be a time when you need to talk to someone about your energy costs or use. If you're struggling to pay your bills always call your energy provider first. They'll be able to check if your current tariff suits your needs and may also be able to check if you're eligible for certain benefits that help pay towards your energy costs.

Here are some other useful numbers to call:

Advice on managing energy costs:

Home Heat Helpline

☎ 0800 33 66 99

Free, confidential and impartial advice on consumer issues:

Citizens Advice Bureau (CAB) Consumer Line

☎ 08454 04 05 06

Impartial advice on energy efficiency and sustainability:

Energy Savings Trust (EST)

☎ 0800 123 1234

Useful **contacts**

If your problems with mould and condensation persist after following these guidelines, contact us to discuss the problems you're experiencing.

 **0333 400 8222**

 **info@aster.co.uk**

We've also got a helpful guide to heating systems.

It can guide you through your system and includes tips on how to make sure you're running your system efficiently, visit the website: **www.aster.co.uk** to download a copy.